

**ABBREVIATED RESETTLEMENT ACTION PLAN (ARAP)  
WIDENING/RAISING AND IMPROVEMENT OF EXISTING TWO ROADS  
INCLUDING STREET LIGHTS IN KHANEWAL CITY**

**MC Khanewal**

**December 2022**

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## ACRONYMS

<b>AHs</b>	Affected Households	<b>MC</b>	Municipal Corporation/Committee
<b>DPO</b>	Deputy Program Officer	<b>MO-I</b>	Municipal Officer Infrastructure
<b>CO</b>	Chief Officer	<b>MO-P</b>	Municipal Officer Planning
<b>DPO</b>	Deputy Program Officer	<b>OPs</b>	Operational Policies
<b>ESFPs</b>	Environmental & Social Focal Persons	<b>APs</b>	Affected Persons
<b>ESM</b>	Environmental & Social Management	<b>PCP</b>	Punjab Cities Program
<b>ESMF</b>	Environmental & Social Management Framework	<b>PD</b>	Project Director
<b>ESMP</b>	Environmental & Social Management Plan	<b>PDO</b>	Program Development Objectives
<b>GoP</b>	Government of the Punjab	<b>PHED</b>	Public Health Engineering Department
<b>GRC</b>	Grievance Redress Committee	<b>PMDFC</b>	Punjab Municipal Development Fund Company
<b>GRM</b>	Grievance Redress Mechanism	<b>PO</b>	Program Officer
<b>LG&amp;CD</b>	Local Government & Community Development Department	<b>RPF</b>	Resettlement Policy Framework
		<b>SOPs</b>	Standard Operating Procedures
		<b>SPOs</b>	Senior Program Officer
		<b>WB</b>	World Bank

# Section-1 Introduction

## 1.1. Background

Government of Punjab (Govt. of Punjab) sought support from the World Bank for the economic growth of urban sectors in Punjab and launched Punjab Cities Program (PCP). Program Development Objectives (PDO) is to strengthen the performance of participating urban local governments in urban management and service delivery.

By achieving the Program Development Objective (PDO), the operation is expected to contribute to the overarching goals of ending extreme poverty and promoting shared prosperity by delivering improved urban infrastructure on an inclusive basis and in ways that enhance economic growth and development in the participating cities. Achievement of the PDO will also make a significant contribution to attaining Sustainable Development Goal-11 (sustainable cities and communities).

## 1.2. Sub-project Location

Sub-project is located in Khanewal city. Khanewal is located at 30°- 18' North and 71°East with an altitude of 135 meters above mean sea level at a distance of 45km in North East of famous city of Multan.

## 1.3. Sub-project Description

The Sub-project include a widening/raising and improvement of two roads Including Installation of Street Lights in Khanewal City.

1: Old Karkhana to District Water Testing Laboratory (.59 km)

2: Jaswant Nagar chowk to Khokar Abad chowk to 88 Chak Tea Factory. (3.1 km)

a) Widening/raising and improvement of roads:

- Dismantling dry brick masonry/ existing road edging
- Earthwork excavation
- Laying sub-base course of stone
- Compaction
- Laying bituminous priming coat
- Constructing standard gully grating chamber
- Laying road edging
- Raising of Man Holes
- Laying Tuff pavers
- Painting Traffic Lane Marking
- Fixing Cat Eyes
- Fixing pole mounted Direction Board/road delineator

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b) Fixing of streetlights along Old Karkhana Road and Jaswant Nagar to Chak 88 roads.

- Street Light Brackets
- Cables
- LED Street Light
- Street Light Control Panel (SLCP)
- Energy Meter
- Earthing

### 1.4. Cost and Schedule of PC-I

**Table 1-1: Cost and schedule of PC-I**

<b>Sr#</b>	<b>Description</b>	<b>Total cost PKR</b>
1.	Purana Karkhana Road	20,683,487
2.	Jaswant Nagar Chowk to Khokhar Abad to 88 Chak Tea Factory	121,116,537
3.	Street Lighting Network Jaswant Nagar To Chak 88/10 R District Khanewal And Old /Purana Karkhana Road	7,774,376
4	Total cost	149,574,400.00
5	Contingencies @2%	2,991,488.00
6	Punjab Sales Tax & 5%	7,478,720.00
7	ESMP Implementation Cost	2,910,744.00
8	Grand Total (Rs)	62,955,352.00
<b>Million</b>		<b>RS 162.96</b>

### 1.5. Sub-project Objectives

The Main objective of project is to improve the quality of roads streets leading to enhance quality of life of residents of the area and safety for pedestrians and traffic.

The Project has the following specific objectives:

- Improvement of service delivery level of the municipal services in the sector of communication;
- Better travelling facilities for the commuters;
- Reduction in road accidents;
- Saving in travelling and repair cost of the vehicles;
- Reduction in annual maintenance charges of roads and parks;
- Improvement in environments of the city making them livable;
- Improvement in local and province economy; and
- Improvement in the economic growth potential of the city.

## 1.6. Subproject Components

The sub-project consists of following components:

### Roads

- Sub – Grade compaction to act as levelling layer.
- Sub – Base 6 to 8 inches compacted.
- Base course 6 inches compacted
- Pre-mixed Wearing course with binding coats
- Kerb stone is provided as protection of the edges
- 7000 Psi Tuff Pavers of approved quality 80mm thick with sand bedding 2" to 3".

### Streetlights

- Supply and erection of street light pole bracket 30 mm (1¼") G.I. pipe 2 meter long, complete with 2 No. pole clamp.
- Supply and erection of all aluminum stranded hard drawn bare conductor.
- Supply and erection of copper conductor cables for service connection, in pre-laid pipe/G.I. wire/trenches, etc.
- specified wattage and lumens conforming to IP 65, Philips/Osram/Thorn with corrosion resistant die casted aluminum housing, silicon gas kit, thermally hardened glass complete with LED drivers, surge protection i/c the cost of all accessories/components required for proper operation, fully flexible for future upgradation and easy replacements for maintenance.
- Providing and fixing DB/Panel accessories of required rating and size i/c copper screws of approved brand

## 1.7. Resettlement Principles

Preparation of resettlement plan is based on the following objective principles:

- ◆ Involuntary resettlement will be avoided;
- ◆ Where involuntary resettlement is unavoidable, all people affected by it should be compensate fully, fairly and timely for lost assets; and
- ◆ Involuntary resettlement should be conceived as an opportunity for improving the livelihood of the affected people.

## 1.8. Resettlement Plan

Resettlement plan is a document in which project entity specifies the processes that it will follow and the actions that it will take to mitigate adverse effects, compensate losses and provide development benefits to persons and communities affected by the project.

### 1.9. Rationale for Preparation of Abbreviated Resettlement Action Plan

According to World Bank Involuntary Resettlement Policy OP 4.12, Resettlement Core Principle-04 and ESMF of PCP, if the Affected Persons are less than 40, considering the nature of social impact as moderate, the Abbreviated Resettlement Action Plan will be prepared. Thus, in case of Roads Widening/ Raising and Improvement Project in Khanewal City, being the APs only 14 whose loss of structure will occur, an Abbreviated Resettlement Action Plan (ARAP) is prepared in compliance of the Resettlement Policy Framework of ESMF of PCP.



Figure 1: A view of deteriorated condition of Old Karkhana Road



## Abbreviated Resettlement Action Plan (ARAP)

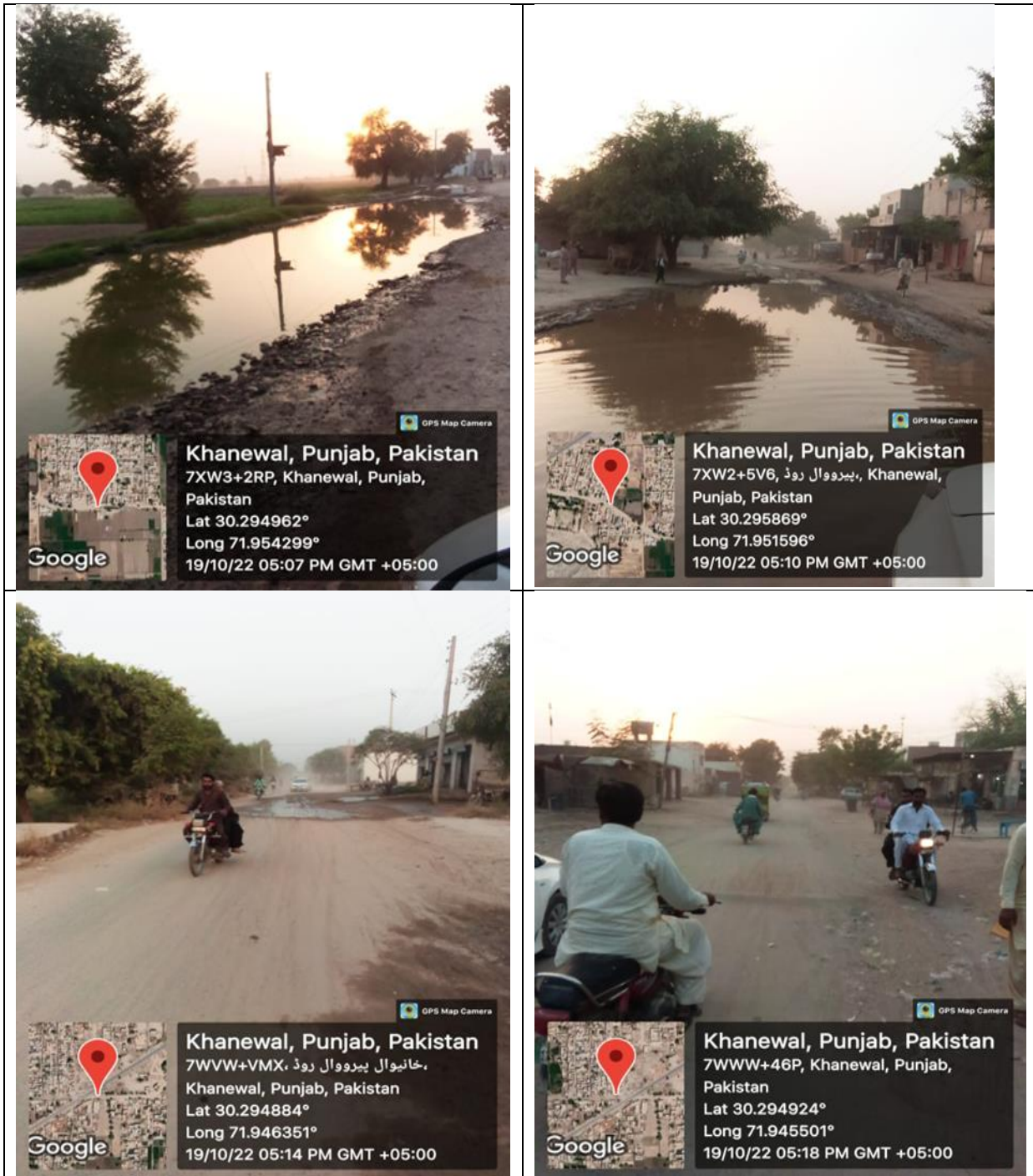


Figure 2: Pictures demonstrating deteriorated conditions of Jaswnat Nagart 88/10 – R road

### 1.10. Objectives of the ARAP

The ARAP for the sub-project addresses impacts on livelihood and structures as a result of construction/sub-project implementation. Thus, the focus of this plan is to set out strategies for mitigation of adverse effects and to maintain the living standards of those affected by the sub-project activities. It includes the parameters of the entitlement package for affectees, the institutional framework, and the mechanisms for consultation, grievances resolution and the timeframe for implementation. The following are the specific objectives of this ARAP:

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- ◆ To have a design for compensation and livelihood assistance.
- ◆ To consult with APs about acceptable alternatives including measures which will ensure the orderly and timely shifting of affected structures;
- ◆ To obtain information about the needs and priorities of the affected people;

To obtain the cooperation and participation of the affected people in implementation.

## Section-2 Project Impacts, Entitlement Matrix and Estimated Cost

### 2.1. General Background

People who occupy or derive livelihoods from a piece of land prior to the cut-off date and who will be physically and/or economically displaced due to permanent or temporary loss of land, structures and/or livelihood, whether full or partial, as a consequence of the project will be eligible for compensation, relocation and livelihood rehabilitation entitlements under this ARAP. Such eligible APs include the following:

- Owners of land and/or structures, including those recognized as legally titled or legalized on the basis of claims recognizable under national law;
- Owners of structures but non-titled of land they occupy.
- PAPs who neither have formal legal rights nor recognizable claims to lands will be entitled to be compensated for their non-land assets. The eligibility also includes both those who are temporarily/permanently or partially/fully affected by the project including squatters or encroachers;
- Business owners, whether registered under national law or informal;
- Employees of private or public businesses or enterprises, whether registered under national law or informal;
- Vulnerable persons, including households headed by women, elderly and/or disabled persons, the households in local context with per capita incomes at or below the poverty line.
- Mobile vendors and others who may be drawing livelihoods from the area

### 2.2. Cut-off Date

Cut-off date is defined as the date of the completion of PAPs census and assets inventory survey. It was announced that 19<sup>th</sup> October 2022 is cut of date during public consultation. The date after which people will not be considered eligible for compensation.

### 2.3. Eligibility Criteria

All affected persons will be entitled to compensation based on the entitlement matrix devised in the RPF. Lack of legal documents for customary rights of occupancy/titles shall not affect eligibility for compensation and assistance. Entitlements of APs fall in two broad

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categories: (i) entitlements for loss of physical property and (ii) entitlements for loss of income. In the first case APs will receive the following compensation:

- 1) Assistance in amounting to the negotiated value with the APs which is then assessed and agreed value of structures at the time of payment.
- 2) Cash grants and resettlement assistance such as shifting allowance.

In-Kind Compensation of affected structures

### **2.4. Project Impacts:**

The impacts are due to the road sub-projects. The Impacts regarding health & safety will arise during installation of streetlights and other allied electric work, for those impacts are covered in ESMP of said subproject. The major categories of impacts include loss of brick floor, plaster floor, plaster ramps and tuff tiles. These are the improvement made in the Right of Way (RoW) by the affectees.

### **2.5. Entitlement Matrix**

Since no land or any other asset acquisition is involved both on permanent or temporary basis, thus entitlement matrix is made project specific and only relevant items are included.

The entitlement matrix in Table 2-1 summarizes the provisions for eligibility and entitlements discussed above.

**Table 2-1: Entitlement Matrix**

<b>Reference: ESMF-PCP Entitlement Matrix (APs eligible for each type of entitlement)</b>			
<b>Type of Loss</b>	<b>Specification</b>	<b>Eligibility</b>	<b>Entitlements</b>
<b>Ref.2 Structures</b>			
Residential, agricultural, commercial, public, community	Partial Loss of structure	Owner (Including non-titled land user)	<ul style="list-style-type: none"> <li>• Cash compensation for affected structure (taking into account functioning viability of remaining portion of partially affected structure) for its restoration to original use) at full replacement cost computed at market rate for materials, labor, transport and other incidental costs, without deduction of depreciation.</li> <li>• Right to salvage materials from lost structure.</li> <li>• Any improvements made to a structure by a lessee/tenant will be taken into account and will be compensated at full replacement cost payable through apportionment between the owner and the tenant as agreed at consultation meetings.</li> </ul>

## 2.6. Inventory of Assets

Any household, whose assets, source of income or access to resources is likely to be affected by the project operations, is defined as Affected Households (AHs). These include mainly the owners of any asset located within the Corridor of Impact (Col). Col depends upon the width of the road. In the following table Inventory of assets lying in Col is presented.

**Table 2-2: Summary of Impacts**

<b>Sr. No.</b>	<b>Description</b>	<b>Unit</b>	<b>No HH</b>	<b>Area Sq. ft</b>	<b>Area Sq. cft</b>
<b>Jasswant Nagar &amp; Old Kharkhana Road</b>					
1	Bricks Pavement Floor	No	1	165	41.25
2	PCC pavement	No	2	270	67.5
3	Tufftile pavement	No	6	672	168

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<b>Sub Total</b>	<b>9</b>	<b>1107</b>	<b>276.75</b>
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## Section 03 Cost and Budget

This section provides compensation cost estimates for clearance of affected structures Ramps and Stair Steps falling in the Col of Jaswant Road. Efforts were made to work out realistic cost estimates/values that are applicable for fair compensation to the affectees on a replacement cost of impacted structures. Detail of assistance is included in cost estimation and budget preparation is given below.

### 3.1. Valuation of Assets

A valuation survey was undertaken for estimating the unit rate for compensation of different types of structural losses. In addition, the consultation was also done with APs. Using this data, the unit rates for the valuation of affected structures were determined.

The following procedures/methods were used for the proper assessment of unit compensation values of different items/assets located within the ROW as a standard for the valuation of assets. Assets are valued at replacement cost based on the cost of materials, type of construction, labor and other construction costs. No deductions will be made for depreciation, salvageable materials or transaction costs and taxes.




### 3.2. Resettlement Budget

The total estimated cost for the implementation of the ARAP is about 167880.3 PKR. The compensation will be paid to the affected persons before start of any civil works. The details of estimated resettlement budget are given below table.

### 3.3. Compensation Cost





The detail of compensation cost is given in Table 3-1.

**Table 3-1: Compensation Cost**





Sr. No.	Affected Person	Father's Name	CNIC #	Contact No.	Structure Type & Material	Affected Area of Structure (Sft)	Rate (Flooring)	Rate (PCC 1:2:4)	Rate Tuff tile pavement	Total Amount	MRS Reference	Pic of Structure to be lost
<b>A</b>												
1.					PCC	42.6		190.63		8120.838	Chapter 6, item No. 5f page, 41	
2.				42.6			190.63		8120.838	Chapter 6, item No. 5f page, 41		
3.				42.6			190.63		8120.838	Chapter 6, item No. 5f page, 41		






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Sr. No.	Affected Person	Father's Name	CNIC #	Contact No.	Structure Type & Material	Affected Area of Structure (Sft)	Rate (Flooring)	Rate (PCC 1:2:4)	Rate Tuff tile pavement	Total Amount	MRS Reference	Pic of Structure to be lost
4.					PCC &	81		190.63		15441.03	Chapter 6, item No. 5f page, 41	
5.												
6.					Bricks	105	86.64			9097.2	Chapter #18, Item No 20, page 119	
7.												

Abbreviated Resettlement Action Plan (ARAP)

Sr. No.	Affected Person	Father' s Name	CNIC #	Contact No.	Structure Type & Material	Affected Area of Structure (Sft)	Rate (Flooring)	Rate (PCC 1:2:4)	Rate Tuff tile pavement	Total Amount	MRS Reference	Pic of Structure to be lost
8					Bricks Pavement	60	86.64			5198.4	Chapter #18, Item No 20, page 119	
9..					PCC	45		190.63		8848.35	Chapter 6, item No. 5f page, 41	
10..					Tuff tile Pavement	90			156.15	14053.5	Chapter #10, item No 41, page 72	
11.					Tuff tile Pavement	72			156.15	11242.8	Chapter #10, item No 41, page 72	

Abbreviated Resettlement Action Plan (ARAP)

Sr. No.	Affected Person	Father' s Name	CNIC #	Contact No.	Structure Type & Material	Affected Area of Structure (Sft)	Rate (Flooring)	Rate (PCC 1:2:4)	Rate Tuff tile pavement	Total Amount	MRS Reference	Pic of Structure to be lost
12.					Tuff tile Pavement	105			156.15	16395.75	Chapter #10, item No 41, page 72	
13					Tuff tile Pavement	105			156.15	16395.75	Chapter #10, item No 41, page 72	
B.												
14.					Tuff tile Pavement	300			156.15	46845	Chapter #10, item No 41, page 72	
<b>Total</b>										<b>167880.3/- PKR</b>		

## Section-4 Public Consultation

### 4.1. Introduction

To comply with World Bank requirements and policies social assessment of projects and, all the sponsors of the projects resulting in involuntary resettlement required to prepare and publicly disclose a resettlement action plan. The ARAP must be prepared through a process of public consultation with all interested and affected parties. The ARAP will be disclosed on the project web site and construction site in both English and Urdu languages. Public consultation is part of the information disclosure requirement of the resettlement plan. For public information/ consultation, visits were made in the proposed project areas to record the concerns of effected communities and persons as well as institutions being stakeholders of the project. Methodology selected for selection of interviewee was Random Sampling/Focus Group Discussion including project affected person. Participants of the consultation meetings were briefed about the project interventions and main features of the compensation, resettlement allowances and other assistances admissible to the project affectees.

### 4.2. Consultation with Project Affected Person

The local community and their representatives were consulted again and again to introduce the project and their views and suggestions about the Improvement and Widening of Road were recorded. The PAPs were consulted from 19 October 2022 to 16 December 2022. Various focus group meetings /discussions /scoping sessions were carried out with all APs. The meetings were held at their business locations. In the meetings, APs were informed about the plans for the rehabilitation of the selected areas of sub-projects. The purpose of these meetings was to collect the following information:

- ◆ Demographic characteristics of the area, such as population, number of households, housing characteristics, availability of social amenities, ethnic groupings, etc.
- ◆ Livelihood activities of the project affected persons.
- ◆ Women's role in socio-economic life.
- ◆ Existing health and education facilities in the sub-project area.
- ◆ The reaction towards the project.

Following issues were also discussed:

- ◆ loss of structures
- ◆ Compensation for lost structures
- ◆ Consensus on an acceptable compensation
- ◆ Consultation with the host community.

## Abbreviated Resettlement Action Plan (ARAP)

After this briefing a session of open discussion was carried out during which concerns, demands and suggestions of the participants were recorded and response to the queries was also given. Table 6 depicts the concerns of the community and the replies from the consultant team. Detail of consultation meeting with Secondary Stakeholders and primary stakeholder is present as Annex: 1 & Annex II.

**Table 4-1: Outcomes of Consultation Meetings**

Sr. No.	Community Concerns	Consultant Responses
1	<p><b>Asked by Survey Consultants team</b></p> <p>Was there any Anti Encroachment Drive carried out by the Government in previous 04 years?</p>	<p><b>Replied by the shopkeepers and local residents:</b></p> <p>Most of them replied that they are living here since many years (more than 20 yrs.) and running their small businesses while no such drive they have observed in previous 04 years.</p>
2	<p>The residents showed their concern about the existing bad condition of road.</p>	<p>The project team briefed that this project would be completed on urgent basis.</p>
3	<p>Poor drainage conditions in the area should be resolved.</p>	<p>Survey team has forwarded this concern to MC. MC representative briefed that rehabilitation of the sewerage system on the same road is also under finalization of PC-1 and both the activities of rehabilitation of road and sewerage will carry out in parallel.</p>
4	<p>How will you define the right of way and scope of work for the improvement of road?</p>	<p>Right of Way means the land acquire for the purpose of construction of a National Highway or any other road construction assign.<sup>1</sup> Road means a road including land with the RoW and all works such as carriage ways, carts ways, footpaths, berms, side drains, culverts, bridges, tunnels, fences, posts, sign boards, planation and lighting arrangements, intersections and median assign to the authority.<sup>2</sup> In this project, widening and improvement of the roads will be carried out by the MC Khanewal. Due to widening of the road, some encroachments made by the local residents on the Government owned RoW, will have to be demolished for site clearance. Anyhow, this project is financed by World Bank and</p>

<sup>1</sup> National High way Authority Act 1991 amended 2001 Cluse 2 definitions (J)

<sup>2</sup> National High way Authority Act 1991 amended 2001 Cluse 2 definitions (k)

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Sr. No.	Community Concerns	Consultant Responses
		according to the policies of WB, compensation cost for loss of structure will be paid to the Affected Persons.
5	What is meant by Affected Persons?	Any person or household adversely affected by any project related change in terms of use of land, water or other natural resources, or who loses any asset or property movable or fixed, in full or in part including land, with or without displacement or anyone who losses his source of livelihoods or means of livelihoods or if he/she may face any dimmish in his/her livelihoods or any other person who establishes his/her right as an affected person to the MC.
6	Why is this cash compensation given to us while we have encroached the Government owned RoW and MC has right to restore their land back by removing the encroachments and it is not objectionable for us?	This project is financed by World Bank and according to the policies of WB, compensation cost for loss of structure will be paid to the Affected Persons who have no entitlement of land but their structures will lost due to site clearance. According to the WB policy, in case of partial loss of structure, restoration to original use (if its functionality will be viable) and cash compensation for affected structure will be made while in case of loss of full structure, compensation cost of full structure will be given to the Affected Persons and in both cases, APs will have the right to get salvage material. In this subproject, no relocation of structures will be involved.
7	What will be O&M mechanism after completion of the project?	MC will carry out O/M services through their annual budget.
8	Imam Masjid shared that this is the only road, which connects their local area to city, so it is a very important road for them. The community is facing issues of street lights and due to which street robbery is prevailing at night on this road.	It was briefed that street lights are already included in the scope of work of this road.
9	Children are facing problems while going to their school due to	Acknowledged, MC representative briefed that rehabilitation of the sewerage system on the

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Sr. No.	Community Concerns	Consultant Responses
	improper drainage system and bad condition of the street in the area.	same road is also under finalization of PC-1 and both the activities of rehabilitation of road and sewerage will carry out in parallel.
10	Laying of sewerage is dire need of the community before the start of mettle road at old Karkhana road.	It was replied by the MC representative that sewerage issue will be addressed accordingly and its PC-1 is in pipelines.
11	The Community of Cha Niazi wala demanded to MC to provision of household water supply connections before start of road.	The MC representatives ensured to the community rectified their issues a priority bases.
12	If the community disagrees and have some complaints regarding the project then how and where they should approach?	Survey team briefed about the different tiers of GRM in detail.

**Pictorial View of Public Consultation**



**Public Consultation at Jaswant Nagar Road**



**Public Consultation at Old Karkhana Road**



## **Section-5 Implementation Mechanism**

Implementation of the ARAP will be the responsibility of the Municipal Corporation of the Khanewal city in collaboration with regional program management team of PMDFC Khanewal.

### **5.1. PMDFC**

#### **PD PCP**

The PD-PCP will have the overall responsibility for implementation of all resettlement tasks and to facilitate the MC.

#### **SPO ESM**

The SPO-ESM under PD-PCP will oversee and direct all the activities during the implementation of ARAPs/RAPs.

ESFPs (MOI for Environment focal person and MOP for Social Focal Person) and DPOs-ESM at the regional level will be responsible for implementing the ARAPs/RAP according to the agreed principles and procedures. ESM Wing would support communities' participation, consultations and other social activities from the Sub-project identification to completion stage. PMDFC ESM wing will also monitor the subproject activities to ensure the project compliance is as per the World Bank and national/provincial E&S policies and regulations. Documentation and reporting on all the E&S aspects will be ensured through ESM Wing of PMDFC.

### **5.2. MC Khanewal**

In MC Khanewal, ESFPs have been nominated (MOI for Environment focal person and MOP for Social Focal Person) for managing and implementing the provisions of ARAP.

MC will be responsible to disburse other entitlements to the APs with assistance from the CPMTs. A timetable will be set within ARAPs/RAPs and the compensation will be done before award of contract, commencement of the physical works or acquiring the land .

MO-P will play the key role in implementation of ARAP. The compensation payment will be completed before commencement of works.

### **5.3. Compensation Payment**

Compensation to project Affected Persons will be paid at Khanewal Municipal Committee office, Cheques to the APs will be distributed in a single day after verification of APs

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particulars and all the record/data will be maintained by the MC in the presence of DPO-ESM. Date and time of cheques distribution will be announced or communicated to APs well before the day of cheques distribution. MC will ensure that payment of compensation cost to the APs are completed before commencement of works at site.

**Table 5-1: Activity Schedule**

#	Activity	January 2023	February 2023
1.	The summary of the approved ARAP will be prepared in Urdu and local language		
2.	ARAP and Urdu Summary will be uploaded on the website of MC and PMDFC		
3.	The hard copy of the summary will also be placed at prominent places in the project area		
4.	Any grievances regarding ARAP will be resolved		
5.	Compensation will be paid by MC Khanewal according to the valuation of assets		
6.	After compensation payment RoW will be evacuated		
7.	Contract will be awarded		
8.	Monitoring and Evaluation of ARAP		

### 5.4. Monitoring and Reporting

ARAP task under each sub-project will be subjected to both internal and external monitoring. Internal monitoring will be conducted by the SPO-ESM assisted by the DPOs-ESM and ESFPs. External monitoring will be assigned to APA firm.

#### 5.4.1. Internal Monitoring

Internal monitoring will be carried out routinely by the ESFPs and DPOs-ESM at the MC level under the supervision of SPO-ESM and their results will be communicated to the World Bank through the bi-annual and annual Program implementation reports. The monthly reports will be consolidated quarterly in the standard supervision reports to the World Bank. Specific monitoring benchmarks will be:

- Status of land acquisition and payments on land compensation

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- Compensation for affected structures and other assets;
- People's views and feedback on RAP implementation process; and
- Other relevant aspects

The ESFPs will carry out the monitoring at the field level on a continuous basis. The DPO ESM Khanewal will perform periodic monitoring during their site visits.

### **5.4.2. External Monitoring**

External monitoring will be carried out twice a year, and its results will be communicated to all concerned APs, CPMT and the World Bank through semi-annual reports. Sub-projects whose implementation timeframe will be under 6 months will be monitored only once. Indicators for External Monitoring tasks include

- Review and verify internal monitoring reports prepared by ESFPs and MCs;
- Review of the socio-economic baseline census information of pre-displaced persons;
- Identification and selection of impact indicators;
- Impact assessment through formal and informal surveys with the affected persons
- Consultation with APs, officials, community leaders for preparing review report.

## **5.5. Grievance Redress Mechanism**

In order to receive and facilitate the resolution of Affected Persons concerns, complaints, and grievances about the project's environmental and social performance, a Grievance Redress Mechanism (GRM) has been established. The GRM will address APs concerns and complaints proactively and promptly, using an understandable and transparent process that is gender responsive, culturally appropriate and readily accessible to all segments of the affected people at no costs and without retribution.

The GRM will be accessible to diverse members of the communities, including women, senior citizens, and people with disabilities, laborers/workers, and other vulnerable groups. ESMF GRM will be integrated with the PCP's overall program GRM hotline to be developed by the Consultants under the scope of PCP.

### **5.5.1. GRM at sub-project site**

Grievance Redress Mechanism (GRM) is to provide a robust system of procedures and processes that provides for transparent and rapid resolution of concerns and complaints

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identified at the local level. In case of any complaint, focal person of GRC may contact and his contact details will be provided at project site.

- **Grievance Redress Committee GRC at Subproject Site**
- **GRC- MC Khanewal**
- **GRC at PMDFC Level**

## Abbreviated Resettlement Action Plan (ARAP)

### Annexure 1: List of Institutional Stakeholders Consulted

Sr. No.	Name	Designation	Department
1.	Zain Ali	Municipal Officer (I&S)	MC Khanewal
2.	Ijaz Hussain	Municipal Officer (Planning)	MC Khanewal
3.	Hamaad Amin	Regional Program Coordinator	PMDFC-PCP
4.	Shehbaz	Sub-Engineer	MC Khanewal
5.	Umar Farooq	Deputy Program Officer (Environment)	PMDFC-PCP
6.	Amir Choudhry	Deputy Program Officer (ID)	PMDFC-PCP

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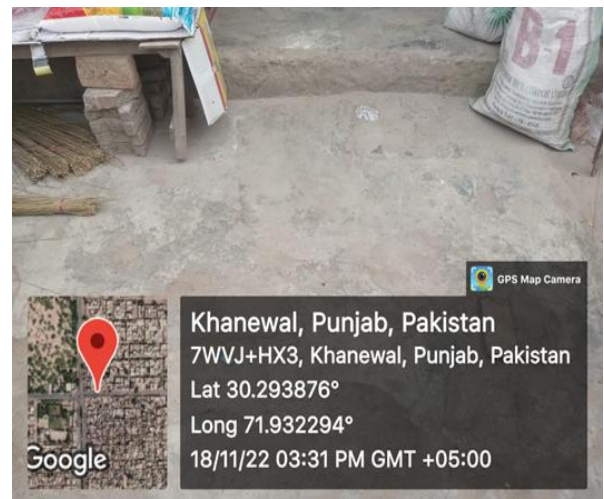
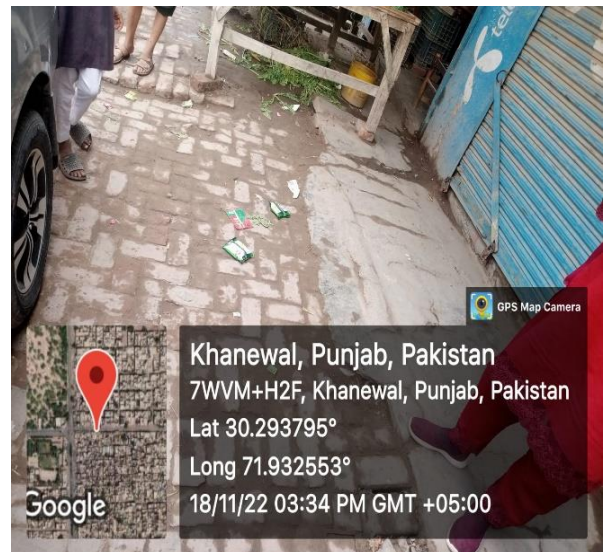
### Annexure II: Local Residents/ Members of Communities Consulted

Sr. No.	Name	Contact #
1.	Malik Khushi Muhammad	
2.	Ch. Amar Waraich	
3.	Muhammad Ibraheim	
4.	Malik Muhammad Irfan	
5.	Malik Mazaffar	
6.	Malik Abdul Hameed	
7.	Islam	
8.	Rana Shabbir	
9.	Nazir Ahmad	
10.	Abdul Salam	
11.	Muhammad Nisar	
12.	Saeed	
13.	Yaseen	
14.	Rashid Ali	
15.	Faizan A-li	
16.	Abdul Rehman	
17.	Rashid	
18.	Bhai Mithu	
19.	Rao Umar	
20.	Mahr Abbas	
21.	Rao Shahid	
22.	Muhammad Saleem	
23.	Muhammad Ishaq	
24.	Arif Mehmood	
25.	Malik Nadeem	
26.	Ghulam Farid	
27.	Muhammad Sajid	
28.	Muhammad Ali	
29.	Rao Abdul Rehman	
30.	Rao Muhammad Shahid	
31.	Munir Ahmed	

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Sr. No.	Name	Contact #
32.	Din Muhammad	
33.	Muhammad Arslan	
34.	Muhammad Khalid	
35.	Dilber Iqbal	
36.	Ibrar Ahmed	
37.	Muhammad Waheed	
38.	Ali Shan	
39.	Muhammad Arshad	
40.	Muhammad Iqbal	
41.	Muhammad Irfan	
42.	Bill Ahmed	
43.	Muhammad Ashrf	
44.	Muhammad Aslam	
45.	Asama Rao	
46.	Shahbaz	
47.	Qamar Malik	
48.	Saeed-ur-Rehman	
49.	Muhammad Riaz	
50.	Munir Ahmed	
51.	Zahid rouf	
52.	Rao Yasir	
53.	Haji Mooj Din	
54.	Muhammad Khalid	
55.	Dilber Iqbal	
56.	Ibrar Ahmed	

### Picture Gallery





# Abbreviated Resettlement Action Plan (ARAP)



# Abbreviated Resettlement Action Plan (ARAP)

